



Office du Tourisme et des Congrès

Document intended for professionals in the tourist industry

This document is intended for professionals in the Nice tourist industry to enable them to answer clients' questions about the range of measures taken to ensure the safety of French people and foreign visitors in Nice.

KEY STAKEHOLDERS

Nice:

Office of Tourism and Conferences of Nice: en.nicetourisme.com

info@otcnice.com - +33 4 92 14 46 14

Nice City Hall: www.nice.fr

Trains: www.voyages-sncf.com

Lignes d'Azur (bus transport): www.lignesdazur.com

Nice Côte d'Azur Airport: en.nice.aeroport.fr

France:

Ministry of Foreign Affairs and International Development: www.diplomatie.gouv.fr/fr

Useful Numbers:

Samu (Medical Assistance): 15

Police: 17

Fire Brigade: 18

General Emergency Services: 112

Municipal Police (HQ): +33 4 93 53 53 53

Victim Support Centre (MAV): +33 4 97 13 52 00

Anti-fundamentalist Extremes Intelligence Unit: +33 4 97 13 56 00

- **Security**

Several measures have been taken to reinforce the anti-terrorist deployment. The

authorities and tourist professionals have prioritised security.

What measures are in force to ensure the security of tourists?

- Parliament has passed a State of Emergency: this measure provides civil authorities extensive police powers to ensure the security of the population and tourists; it has been extended by a further six months until 31 January, 2017. As a result, raids, searches and identity checks will also be more rigorous.
- The State of Emergency is not a curfew. In general terms, the steps taken are designed to strengthen security and will not impact on the quality of a holiday for foreign tourists in France.
- Police and gendarmerie reinforcements have been deployed across the whole city of Nice and around sites which attract the public, some of which are tourist sites. As a reminder, Nice has the top Municipal Police Force in France. In addition, the Nice Centre of Urban Supervision controls 1,256 cameras across the city, 170 of which cover each tram carriage.
- Finally, all the representatives of the businesses and institutions involved in the tourism sector have recruited extra security personnel to ensure the security of visitors.

The Victim Support Centre offers listening, help, counselling and support services.

Professionals are available to interact with victims of crime, to provide them with information and offer guidance.

This multi-disciplinary team, offering legal advice and psychological support, aims to support any steps victims may take.

Foreign language service available by appointment.

- **Tourist Sites Museums, and Monuments**

All of Nice's cultural establishments are open.

If the situation requires, the Préfet can call for emergency closures of particular establishments in the interests of public safety.

- **Beaches, parks and gardens**

are open to the public, and the Parks and Gardens Brigade regularly patrols all sites.

- **Events and Shows**

Events and shows programmed in Nice and around have mostly been cancelled throughout July, but things will be returning to normal from August, 2016.

Cancellations: Nice Jazz Festival, Nice Music Live Festival, Festival du Rire, Europétanque, Celtic Legends, Axe Boat Festival, Fête du Port, Prom'Party, Fireworks of 15 August.

Going Ahead: Festival des Mots, Concerts at the Cloister of Cimiez, Nice Tango (except the grand show), Ciné Prom', Tour de France à la Voile (sailing competition)

The Pink Parade of Nice is postponed to 20 August, 2016.

For further information, the online calendar of the Office of Tourism and Conferences of Nice is continuously updated:

http://www.nicetourisme.com/page_agenda

Professional events like trade fairs, conferences and congresses will proceed as normal.

Furthermore, the unions in the security profession have announced more rigorous security measures. The responsibility for organisation and security of events lies with the operator and the organiser.

Stricter entry checks will be in place to ensure the maximum security for the public, artists and works.

- **Shopping**

All shops are open, including the Galeries Lafayette and the Nice Etoile shopping centre, where entry checks are carried out at all entrances.

- **Hotels**

In accordance with French law, hoteliers are required to have every foreign client fill in an individual police card (article 6 of the law of 18 August, 2015).

Furthermore, each establishment reserves the right to conduct security checks.

- **Transport**

No special measures have been taken, but CCTV cameras are installed on trams and the Brigade of Urban Transport Security conducts regular patrols.

In addition, security forces can check people and bags. They also have the right to prevent the transport of certain personal effects deemed to be dangerous.

Flights and trains are working normally, but surveillance and checking procedures have been reinforced generally on public transport.

- **Groups**

There are no special restrictions for groups of travellers, but they must respect the general guidelines issued by the authorities.

- **Bus**

There are no special guidelines as regards bus parking.